

THE MURRAY

HONG KONG

A NICCOLO HOTEL

Elite Card Usage Guidance for Members

Direct Line +852 3141 8638

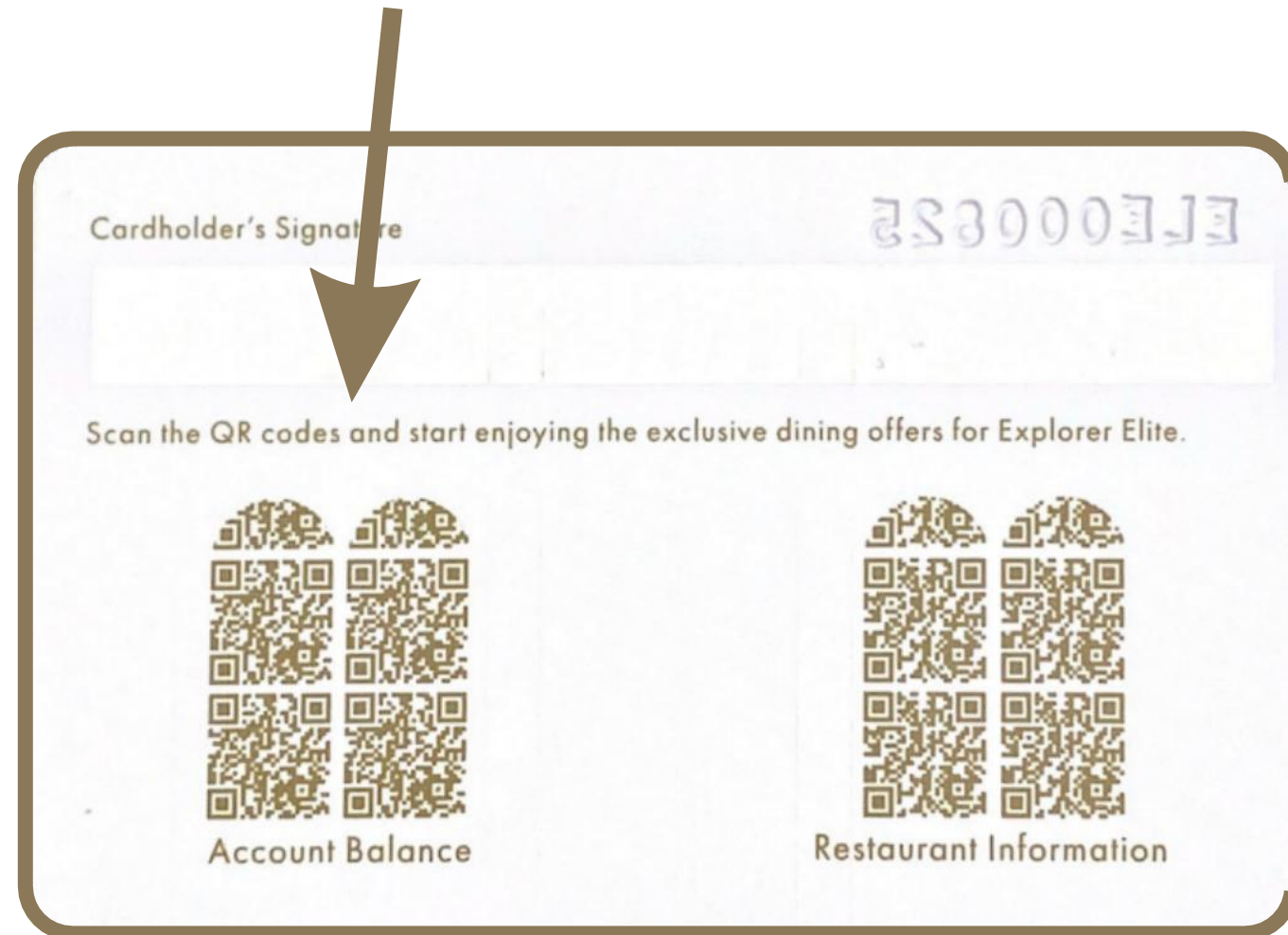
24h Guest Service Centre +852 3141 8888

Appendix

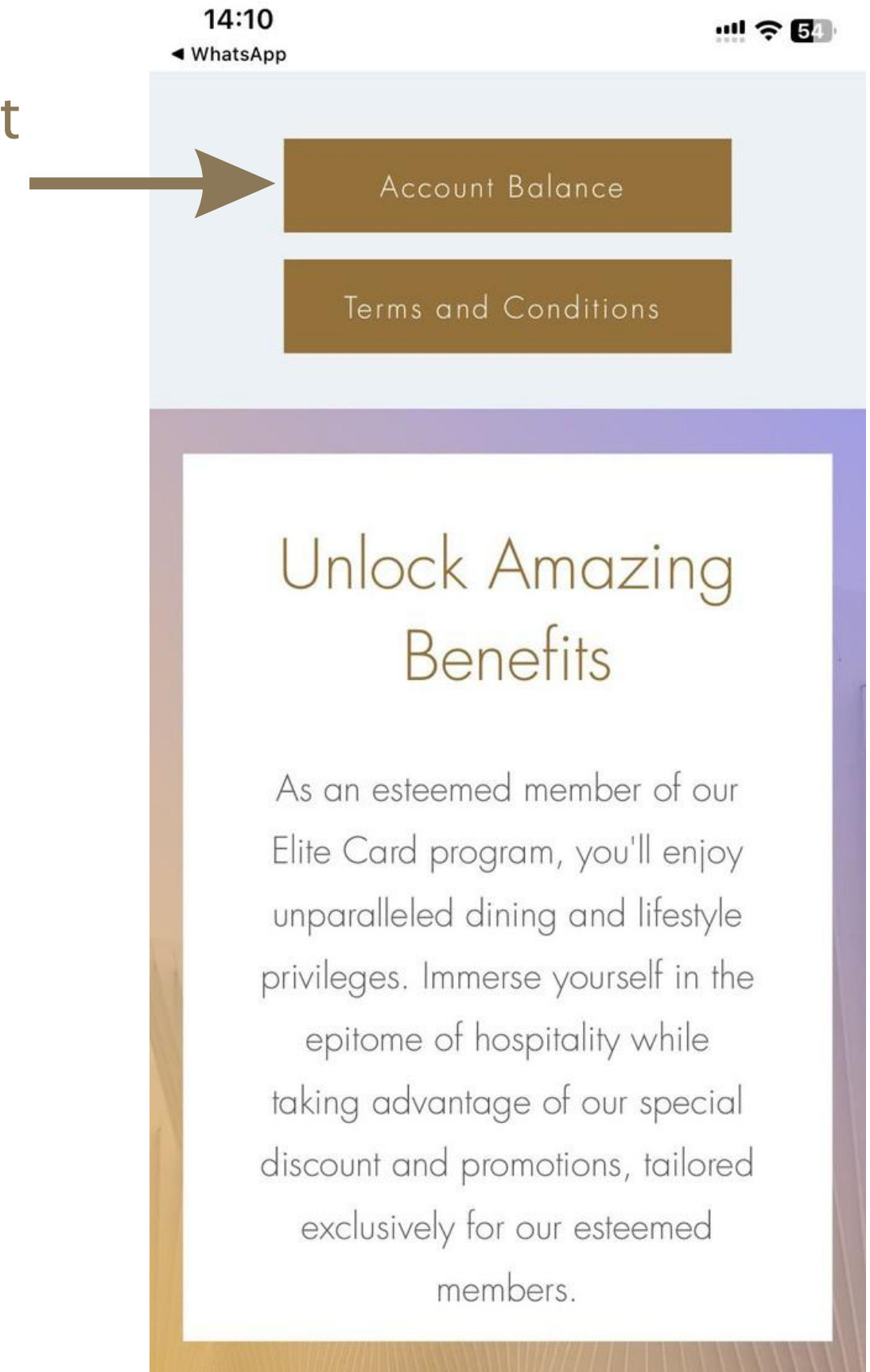
1. How to change password
2. How to check Terms and Conditions
3. How to check Elite Card balance and download monthly statement
4. How to update your profile (please contact The Murray)

1. How to Change Password

- 1 Scan the "Account Balance" QR Code at the back of your Elite card and direct to Elite Card Website



- 2 Click the Account Balance Button



1. How to Change Password

3

Login by your Phone Number or Card ID Number
Default password is 'murray1234'

14:10
WhatsApp

THE MURRAY
HONG KONG
A NICCOLO HOTEL

Hotel
Murray Hong Kong

Phone no.
+852 Input Phone no.

Password
Input Password

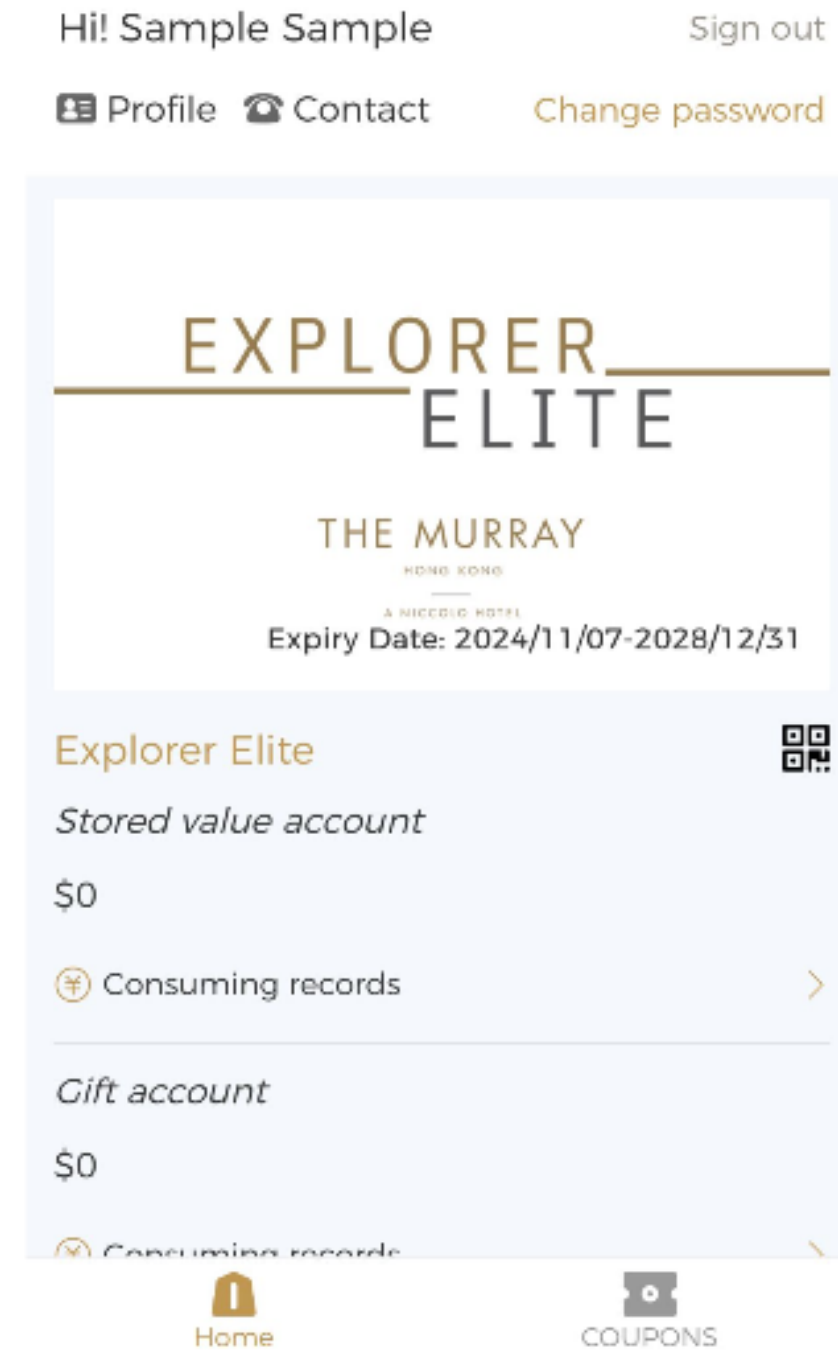
Sign in

Account Sign in



4

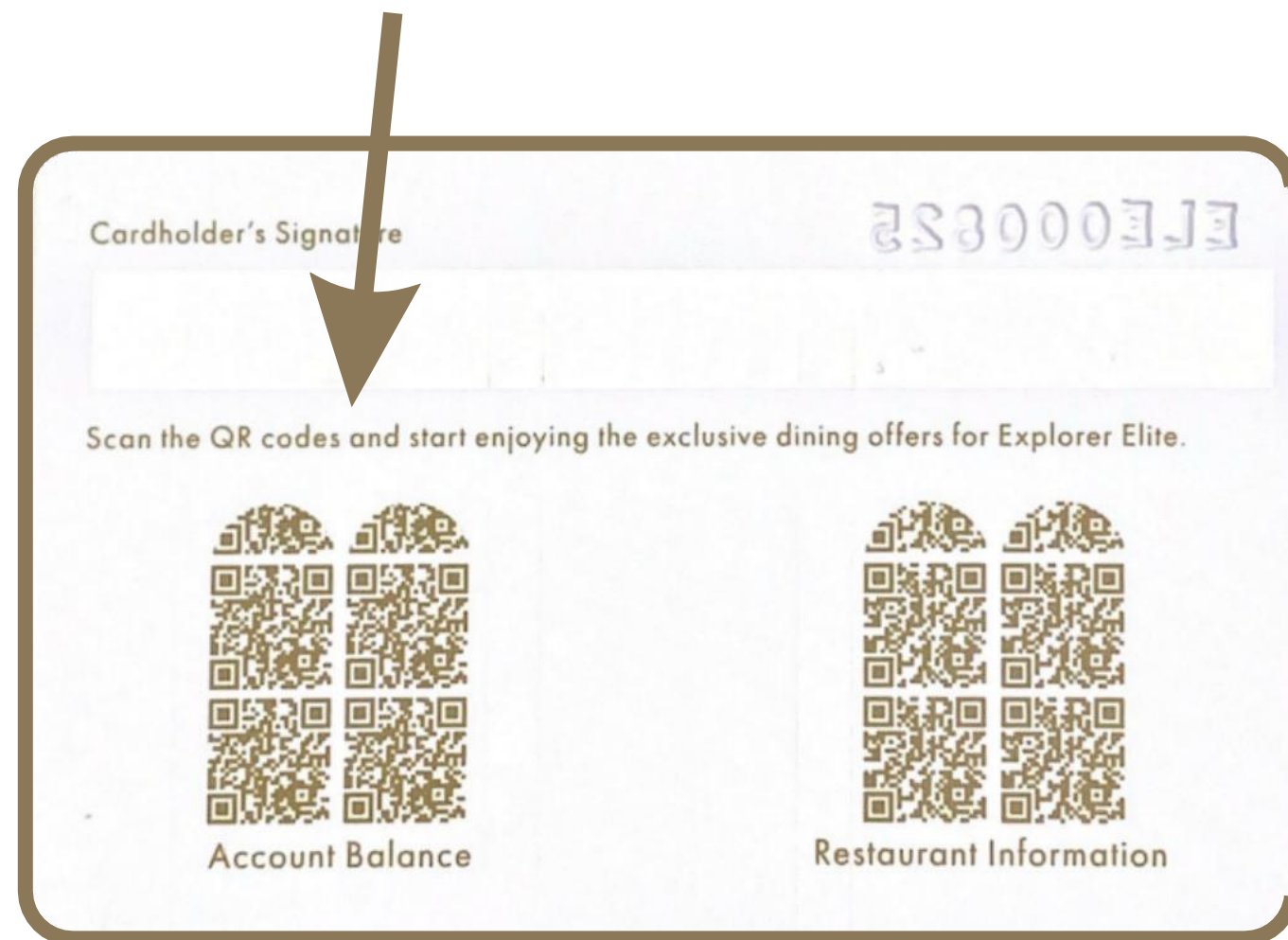
Click Change password and reset accordingly



2. How to Check Terms and Conditions

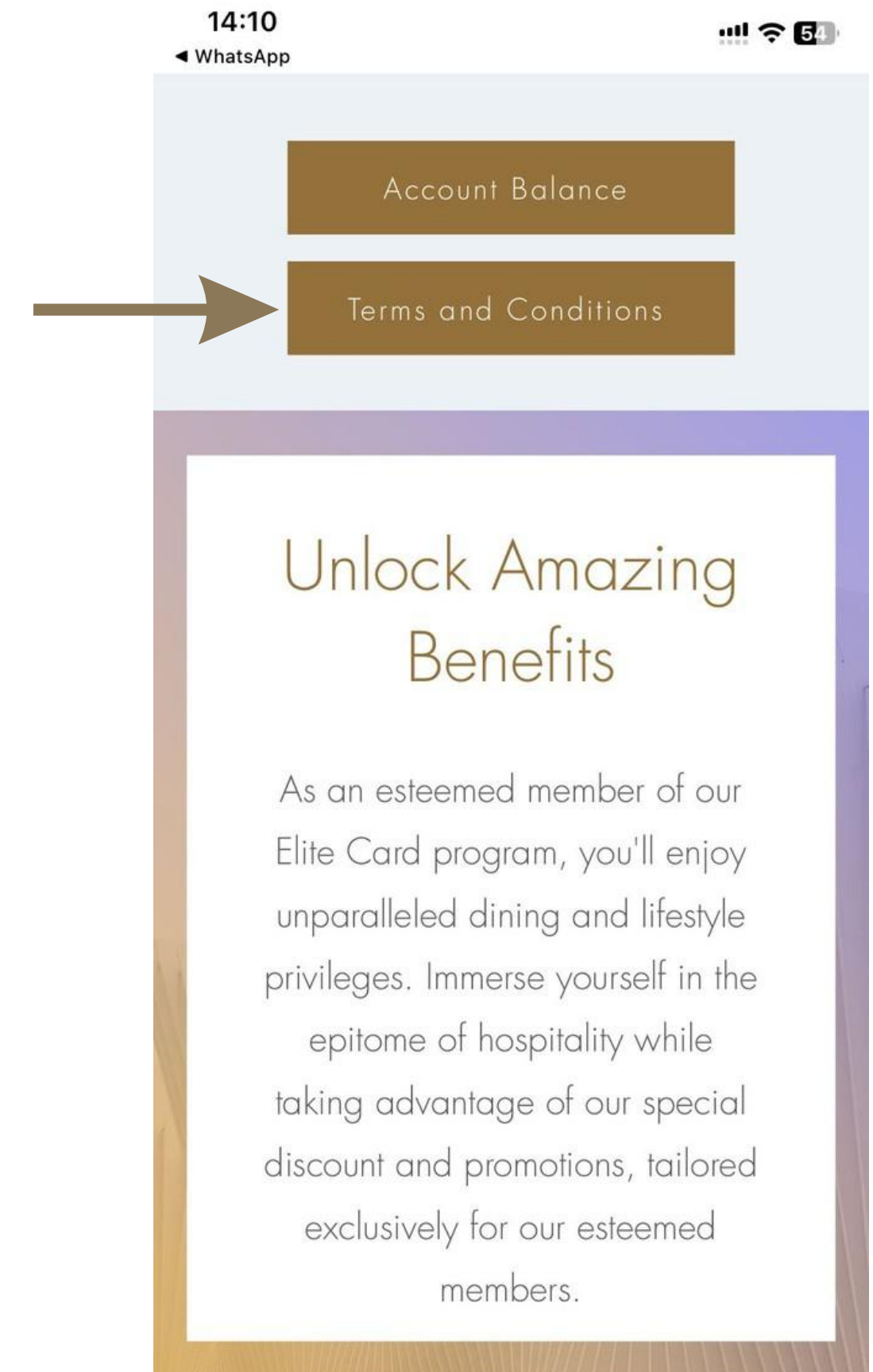
1

Scan the "Account Balance" QR Code at the back of your Elite card and direct to Elite Card Website



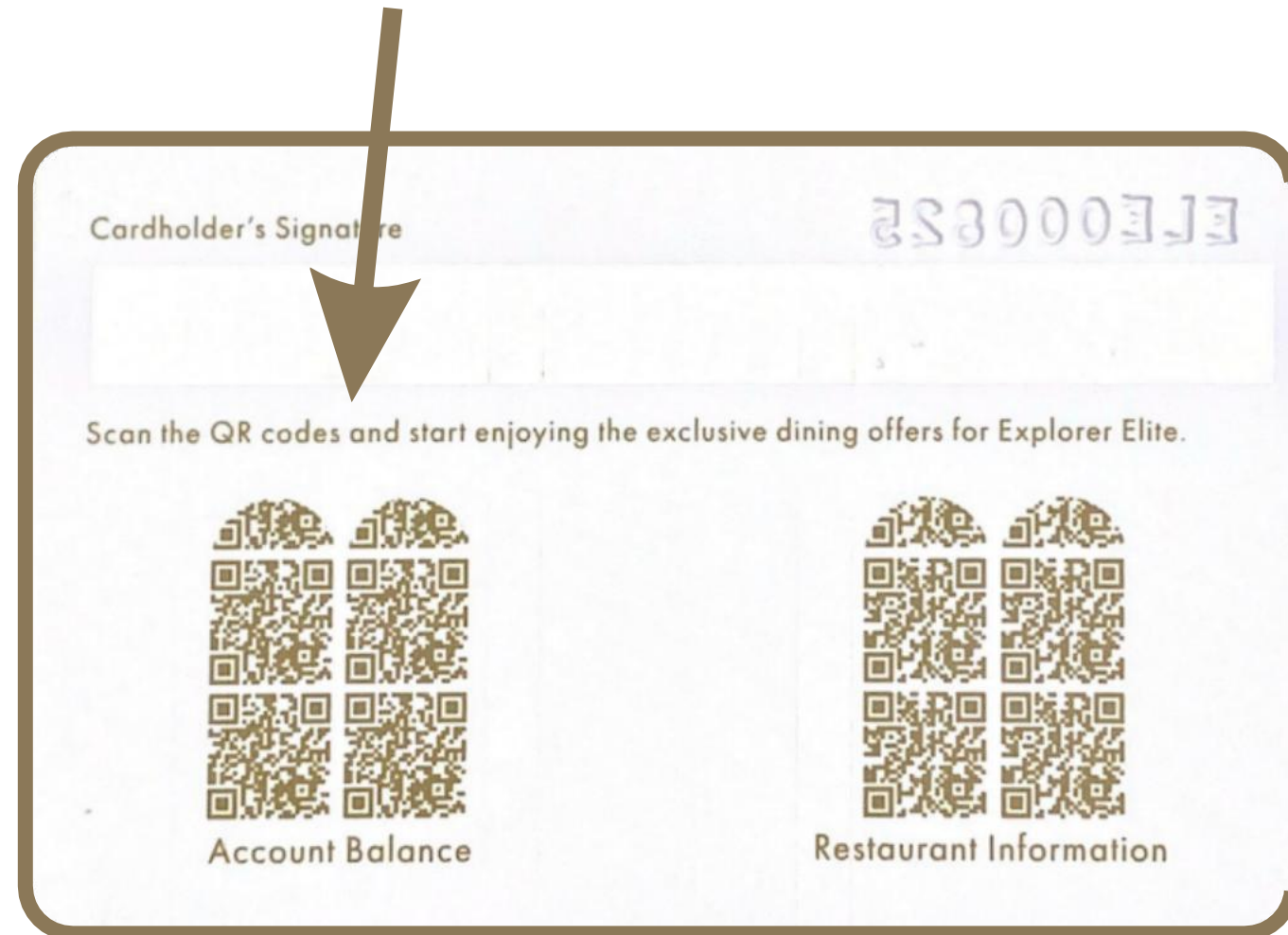
2

Click the T&C Button

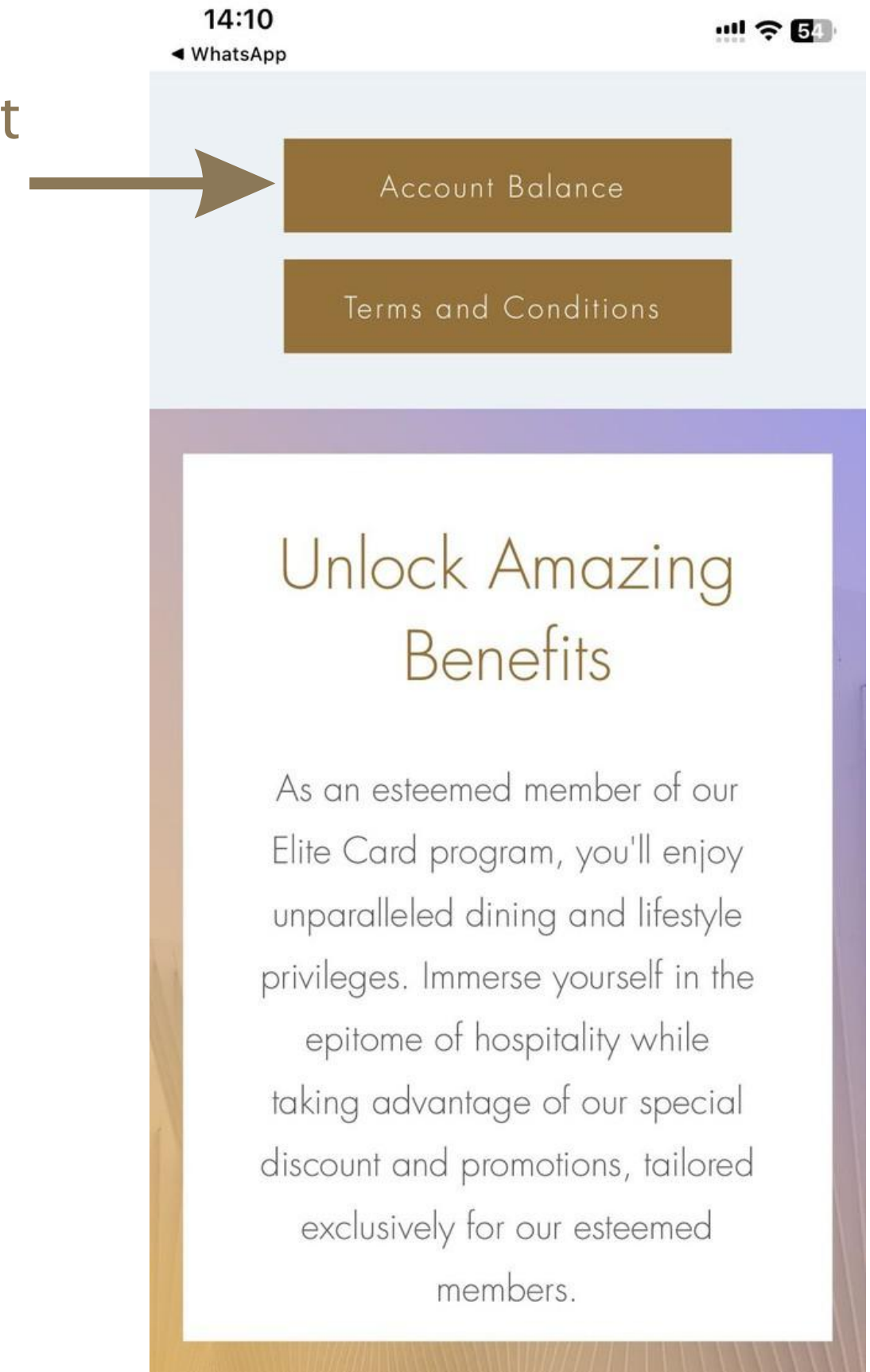


3. How to Check Balance and Download Monthly Statement

1 Scan the "Account Balance" QR Code at the back of your Elite card and direct to Elite Card Website



2 Click the Account Balance Button



3. How to Check Balance and Download Monthly Statement

3

Login by your Phone Number or Card ID Number
Default password is 'murray1234'

14:10
WhatsApp

THE MURRAY
HONG KONG
A NICCOLO HOTEL

Hotel
Murray Hong Kong

Phone no.
+852 Input Phone no.

Password
Input Password

Sign in

Account Sign in



4

Click the Consuming records for viewing transactions

11:12

Hi! Sample Sample Sign out

Profile Contact Change password

EXPLORER
ELITE

THE MURRAY
HONG KONG
A NICCOLO HOTEL
Expiry Date: 2023/09/26-2024/09/26

Explorer Elite

Gift account
\$388.00

Consuming records

Stored value account
\$0

Consuming records

Home COUPONS

3. How to Check Balance and Download Monthly Statement

5 Select month



6 You can check the transaction record and download the monthly statement by clicking the 'Export PDF' button.

